

Title: Senior Access Points (SAP) Ambassador

Need: Many people in Larimer County do not know where to find aging-related resources or information when a need arises or a crisis hits.

Deliverables: SAP Ambassadors provide outreach and education about local aging-related resources such as the Senior Access Points website (LarimerSeniors.org) and the Office on Aging's resources (e.g., Options Counseling, [Network of Care](#) service directory) so that older adults and caregivers know where to begin a search for aging-related resources. Ambassadors visit community hubs such as senior centers, libraries, and doctors' offices, helping to educate "front line" staff about resources and tools so that they are equipped to help families and individuals navigate aging-related challenges. Ambassadors also share information within their neighborhoods, communities and the local groups of which they are a part. They are not delivering one-on-one counseling to help individuals solve problems but rather explaining how to find resources and information, how to navigate local websites and how to utilize resources like Options Counseling services.

Outcome: More individuals in Larimer County, particularly in rural and more isolated areas, will know about how to find existing aging-related resources.

Key Responsibilities & Work Environment: SAP Ambassadors will represent the Senior Access Points project and disseminate information about aging-related resources throughout the county. They will identify individuals and community sites to visit in order to educate them about aging-related resources and tools, follow up to see if they have questions or need further materials, maintain regular contact to find out how many materials they have distributed, and pursue new contacts and visits as they build their outreach network. Ambassadors may attend community events, staff booths, and conduct presentations with the SAP team in order to share information. SAP Ambassadors will participate in quarterly team meetings, complete documentation on outreach efforts, and provide ongoing feedback to the SAP team about their outreach experiences and questions/issues that come up in the field.

Qualifications: We are looking for volunteers who live in or are familiar with areas of Larimer County outside of Fort Collins and Loveland, particularly the more rural and mountainous areas of Larimer County (including Red Feather, Wellington, Laporte, Timnath, Berthoud, and Estes Park). SAP Ambassadors must have a desire to help individuals in our community navigate the complex tasks of caring for aging loved ones, have a professional and courteous demeanor, have a desire to learn and keep current about existing aging-related resources in our community, have experience and comfort with technology, including website navigation and using e-mail regularly, and have a willingness to take part in and help to shape a new program, including having a flexible attitude and tolerating some ambiguity at times. Volunteers need reliable transportation and car insurance. The position does not include transporting other persons, but may include driving to different community sites and delivering materials (such as brochures and fliers) to selected locations. Mileage will be reimbursed by Larimer County Extension which is the administrative organization for the Senior Access Points project.

Training and Support: SAP Volunteers will receive a 3-hour training on aging-related tools and resources. The SAP team will organize quarterly volunteer meetings and be available for ongoing consultation and support.

Time Commitment: SAP volunteers will be asked to commit to the program for at least six months with an estimated 8 hour time commitment each month. Volunteers will create their own schedules.

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